## Phone Line Trouble Reporting

When experiencing issues with your phone service, please provide the information below. Without this, we cannot troubleshoot with the phone company.

## We must have this information returned to us within 3 hours of the problem.



		Extension		Line	
Date	Time	Answered	Caller ID	Number	Exact Issue
<u>Example</u> 7/21/2021	4:23pm	145	4024354100	Line 006	Caller complained about static on the line. I could not hear the static. Caller was calling from a Verizon cell phone

Please fax this to 402-435-4102 or e-mail to support@centralstatestelecom.com